SOUTHSIDE BEHAVIORAL HEALTH

"Southside Behavioral Health provides individualized culturally competent care in our communities, by supporting wellness and quality of life in a recovery-oriented environment and professional manner."

Introducing Southside Virtual Care

The ultimate app designed exclusively for Southside Behavioral Health clients residing in Halifax, Mecklenburg, and Brunswick counties in Virginia. Our innovative platform seamlessly connects you with your care team, revolutionizing the way you access and manage your healthcare.

Contact Us

www.southsidebh.org

sbhcares@southsidebh.org

434-572-6916

Southside Virtual Care

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What is Southside Virtual Care?

With Southside Virtual Care, you gain instant access to a wide range of essential features and services right at your fingertips. Stay connected and informed about your healthcare journey like never before. Here's what you can expect from our comprehensive app:

- Effortless Communication
- Streamlined Document Management
- Convenient Appointment Scheduling
- Simplified Billing & Payments
- Real-Time Notifications

Effortless Communication

Connect and communicate with your dedicated care team in a convenient and secure manner. Whether you have questions, need advice, or want to discuss your health concerns, our app ensures prompt and efficient communication with your healthcare professionals.

Streamlined Document Management

Bid farewell to the hassle of handling piles of paperwork. Southside Virtual Care allows you to effortlessly review, sign, and manage important forms online. Say goodbye to the inconvenience of physical documents and embrace a more efficient digital solution.

Convenient Appointment Scheduling

Take control of your healthcare schedule with our intuitive appointment management system. Easily schedule and manage in-person visits and video appointments, ensuring you never miss an important session. Stay organized and empowered to make the most of your healthcare experience.

Simplified Billing & Payments

Say goodbye to confusing medical bills and enjoy the convenience of viewing and paying your medical expenses directly through the app. Access your billing information securely and conveniently, ensuring a hassle-free payment process.

Real-Time Notifications

Stay up to date and never miss crucial information. Southside Virtual Care provides push notifications to keep you informed about new updates, personalized health information, and appointment reminders. Stay on top of your healthcare journey with ease.

Access

To access Southside Virtual Care you may download it from the Google Play or Apple Store on your phone. If you do not have a smartphone you may access it from our website:

www.southsidebh.org

click on *Southside Virtual Care* at the top to access the log in page.

To open an account

You will need to provide Southside Behavioral Health your email address. You may give this information to any Southside Behavioral Health employee to add to your medical file. Once your email is entered you will receive an email 24 hours before your next scheduled appointment. The email will invite you to join Southside Virtual Care and will come from **virtualcare@southsidebh.org** and may go into your spam folder. The top of the email will say *OnCall Health*, this is the developer who helped us bring this technology to Southside Behavioral Health. *OnCall* helps us with all of our support and technical problems.

Over the next year our virtual care portal will continue to add new features. We look forward to serving you with this exciting new technology.