WHO WE ARE.

VLAS IS A NONPROFIT LAW FIRM THAT PROVIDES LEGAL ADVICE, INFORMATION, AND REPRESENTATION IN CIVIL CASES TO LOW-INCOME PERSONS IN CENTRAL, SOUTHSIDE, AND WESTERN TIDEWATER VIRGINIA.

FREQUENTLY ASKED QUESTIONS

AM I ELIGIBLE FOR HELP?

When you call LawLine or apply online, you will be asked information about your household income and assets. Most people who contact us meet our income guidelines.

WILL MY CASE BE ACCEPTED?

VLAS can provide anyone with general legal information and referrals to other agencies.

We provide legal advice in response to specific facts to people who meet our income guidelines, and we will do that in your first phone call to us.

For cases that require more than advice, like a lawyer to go to court, we can take some but not all of the cases that come to us. If we cannot take your case, we will give you legal advice or a referral to the best available other sources of help.

WHAT IS THE COST FOR SERVICES?

VLAS does not charge any fee for legal services. We may ask you to pay for expenses like court costs and witness fees if we recover money for you.

WHEN SHOULD I CONTACT VLAS?

As soon as you become aware of a problem. Waiting may cause you to lose some rights.

WHAT IF I AM UNHAPPY WITH VLAS?

Contact our executive director: directors@vlas.org or 888-846-8527, ext. 901.

CONTACT OUR LAWLINE TODAY

Call LawLine, our toll-free intake and advice system, at 1-866-LeglAid (1-866-534-5243) on Monday, Tuesday, Thursday or Friday between 9:00 a.m. and 3:30 p.m. If you cannot call during those times, ask someone to call for you to tell us when we can call you.

We use *Language Line* to provide interpreters in over 170 languages.

Between 5:00 p.m. and 9:00 a.m., you can listen to recorded information on legal topics by following the voice menu. You can also submit an application online at vlas.org.

The ID number you receive online will give you priority for service when you call in.

VIRGINIA LEGAL AID CAN ASSIST WITH:

HOUSING
- Landlord disputes and evictions
- Subsidized and public housing
- Mortgage foreclosures
- Unsafe conditions

PUBLIC BENEFITS
- Social Security Disability and SSI
- Unemployment compensation
- Food Stamps (SNAP)
- Temporary Assistance for Needy Families (TANF)

HEALTHCARE BENEFITS
- Medicaid
- Medicare
- FAMIS
- Health insurance

FAMILY
- Uncontested divorce
- Contested divorce, support, and custody in some situations
- Parental rights

DOMESTIC VIOLENCE
- Permanent protective orders
- Other needed civil legal support

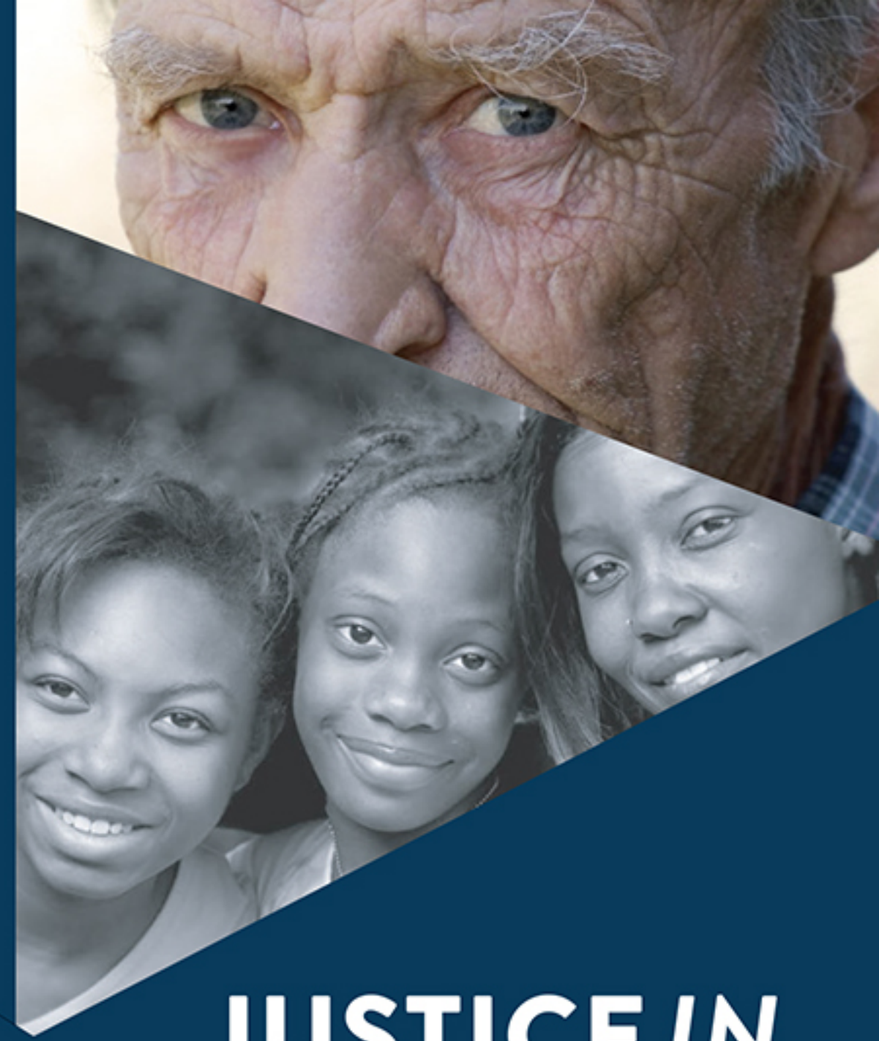
CONSUMER
- Collections and repossessions
- Garnishments and exemptions
- Illegal or unfair sales practices
- Consumer credit violations
- Utilities
- Payday and car title lending
- Drivers' licenses

EDUCATION
- Special education rights
- Student discipline

ADVANCE DIRECTIVES
- Simple wills and living wills
- General and medical powers of attorney
- Some guardianships

This is not a complete listing. We do not provide help with criminal or traffic cases.

DO NOT DELAY, WE ARE READY TO HELP. CONTACT VLAS TODAY.



VIRGINIA LEGAL AID SOCIETY

TO APPLY OR FIND INFORMATION:
1-866-LeglAid (1-866-534-5243)
toll-free, or vlas.org

VLAS OFFICE LOCATIONS
- Danville 519 Main Street
- Farmville: 217 East 3rd Street
- Lynchburg: 513 Church Street
- Martinsville: 16 Liberty Street Extension
- Suffolk: 155 E. Washington Street

OUTREACH LOCATIONS (appointment only)
- South Hill
- City of Franklin

United Way

LSC

David B. Neumeyer, Esq. Executive Director of Virginia Legal Aid Society, Inc.
513 Church Street, Lynchburg VA 24504, is responsible for the content of this communication.
February 2020

JUSTICE *IN* ACTION

vlas.org

VIRGINIA LEGAL AID SOCIETY